

The Chinese University of Hong Kong Library Annual Report 2013/14



香港中文大學圖書館
The Chinese University of Hong Kong
Library

A New Chinese University of Hong Kong Library Strategic Plan, 2013-16



Green Library: "The new University Library Extension was awarded the 'Platinum' rating by the Building Environmental Assessment Method (BEAM) Society of Hong Kong."

CUHK Library adopted a new Strategic Plan 2013-2016, *Partnering for Success*, in September 2013 to support and complement the University's strategic vision and in response to our dynamic scholarly communications and research library landscape. Five themes prioritise the Library's activities with objectives underlying each theme.



This annual report highlights progress we made in 2013/14.

Realising the Potential of the Library's Collections



- **Launch of the Library's first Open Access Collection.** Our Chinese Rare Books Digital Collection was launched with over 500 rare books made fully open access in November 2013. At the same time a new website for the Library's digital initiatives was launched alongside an exhibition on open access scholarship.



- **The Library continued to create digital content,** working in partnership to digitise unique collections including:
 - The translation manuscript of *The Story of the Stone*, which is the masterpiece translation in Chinese literature by Professor David Hawkes, was launched in June 2014. The Research Centre for Translation generously allowed the Library to digitize the manuscript and made it available for public access. Simultaneously the David Hawkes Archive was launched enabling access to David Hawkes' papers generously donated by his family.



- **Archives Management.** The Library's Special Collections team was expanded to include archival management and implemented use of open source software ArchivesSpace. Eight of the Library's archival collections are now discoverable in ArchivesSpace.
- **CUHK Golden Jubilee Celestial Civilian Scholarship on Hong Kong Literature 2013/14.** With the generosity of an anonymous donor the Library has been able to establish the CUHK Golden Jubilee Celestial Civilian Scholarship on Hong Kong Literature, which students producing outstanding research papers using Hong Kong Literature Collection.



30%
increase
IN
EBOOK
USAGE

- **Ebooks, Ejournals, newspapers and digital primary sources.** Archival files for significant titles were purchased. To help users access journals on mobile devices the Library introduced a mobile app, Browzine, that turns mobile devices into a virtual journal rack. Ejournal usage is increasing year on year, with audited successful article downloads up by half a million, and in 2013 we were delighted to be awarded JSTOR's Top User in Hong Kong award, with the highest usage of their journal archives.
- **Exhibitions.** To showcase the strength of library collections exhibitions were held during the year:
 - “*Flowers of the Garden: The First Decade of the Hong Kong Literature Collection at CUHK Library*”, organized with the Hong Kong Literature Research Centre from October 11 to November 17, 2013 at the University Library.



Opening Ceremony of the *Flowers of the Garden*

Mr. Liu Yichang (renowned Hong Kong writer)
and Ms. Louise Jones (University Librarian)

- “*An Exhibition In Memory of Professor Rulan Chao Pian*”, from March 27 to October 5, 2014, Chung Chi College Elizabeth Luce Moore Library.
We are most grateful to the family and all donors to the Theodore H.H.Pian and Rulan Chao Pian Memorial Fund to support the Rulan Chao Pian Chinese ethnomusicology collection.



Exhibition In Memory of Professor Rulan Chao Pian (American ethnomusicologist). Prof. Pian had donated her entire collection of research, fieldwork, and teaching materials to the CUHK Library

Transforming the Library's Support for Research

- **Library support for the Research Assessment Exercise (RAE) 2014.** The Library worked with RAO, ITSC and Faculty Panels to complete the submission of all 3,178 research outputs on time by establishing a digital archive and ensuring copyright clearance.
- **Research Café is a new initiative** offering a series of informal events where research postgraduate students can network, present their research, exchange ideas across disciplines, and polish their presentation skills. The first Research Café was successfully held February 28 2014 in the University Library.



Research Café (Feb 2014):
“Brain and Mind”



Research Café (May 2014):
Prof. Rossa Chiu shared with participants on “Researching across disciplines”.



- **CUHK Theses and Dissertations Collection.** With support from the Graduate School the Library has been digitising 9,725 CUHK theses and dissertations including 500 theses in hand-written Chinese. These will be made openly available in the coming year, showcasing our research postgraduates' work.

The Student Journey



Activity held in the Learning Garden



Exchanging ideas and Whiteboard poems



Fact and Fiction: Creative Writing in English

Fish Balloon “swimming” in the Learning Garden!

- Learning Garden Activities.** The Learning Garden collaborated with internal, for example, iCare, and external partners, for example, Apple Education Team, to deliver 27 talks, exhibitions and book displays, attracting around 1,400 participants. The Learning Garden also engages students in creative learning, for example, the performance arts installation above.



- **The Library offered 230 library workshops & orientation sessions reaching 7,448 students.** Almost half of the workshops were run in collaboration with faculty members and were integrated into formal teaching programmes. Workshops for postgraduate students became more diverse.
- **Self-service RFID open reserve.** To facilitate speedy self check-out of reserve books by users, an RFID self- service system was implemented in the open reserve collections at the University Library and Chung Chi Library. The Library is planning for full implementation of RFID self check-out and return by summer 2016.
- **Continuous improvement of facilities.** The Library overall saw a 7% increase in visits compared to 2012/13, with a 22% increase for the University Library. Two busy libraries were remodeled resulting in a 50% increase in the Medical Library's study carrels and 36 additional study spaces at Chung Chi Library; a new Wi-Fi printing service was launched; Wi-Fi access in the University Library was upgraded. Behind the scenes there was a major upgrade to the Library catalogue server that was completed with minimal disruption to our users.



Sustainability



Photo courtesy of Angela Pang



CUHK University Library won the HKIA Annual Awards 2013: Special Architectural Award - Architectural Interior



• Going Green

- As well as winning a prestigious Hong Kong Institute of Architects Award, the University Library Building Project gained the **highest possible rating of 'Platinum' for the Hong Kong Building Environmental Assessment Method (BEAM)**, which measures the whole life environmental sustainability of buildings.
- In addition, to help reduce public printing and save paper the Library has reviewed the provision of multi-function photocopiers (MFPs), and increased scanning provision.



Working in Partnership

- **Faculty liaison.** Significant organizational change in the Library occurred in the past year in part to create a team of professional librarians focused on supporting the teaching and research needs of faculty. Liaison librarians are assigned to each Faculty and:
 - Enhance formal and informal communication between the Library and Faculty
 - Increase awareness and use of Library resources and services
 - Strengthen Library collections to meet curricular and research needs
 - Provide information literacy instruction, reference consultations and support life-long learning
 - **Joint University Librarians Advisory Committee (JULAC).** The Library has joined JULAC in starting to explore a 'next generation', shared Library system. The Library introduced the new JULAC card to access all UGC Libraries, with simplified registration procedures. CUHK Library also participated in a JULAC shared eBook patron driven acquisition (PDA) pilot with JSTOR.
 - **CUHK Shenzhen Library.** We supported the opening of the Shenzhen Library, advising on space design and library services, and offering staff training.
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- **The 5th International m-libraries Conference: From devices to people (May 27-30, 2014).** Jointly organized with The Open University (UK) more than 200 delegates from 27 countries gathered at CUHK to exchange experience and generate ideas for future developments in mobile technology use in libraries.

m-libraries
Information on-the-move
from devices to people 從設備到人

more than 200 delegates from 27 countries attended the Conference



To mark the event we were delighted to partner with CUHK's Department of Computer Science and Engineering on a Library Mobile Apps Challenge, an idea generation/app development contest. The Champion and the Runner-Up teams received their awards at the Conference and prepared a poster to present their ideas.



Champion and the Runner-Up teams of *Library Mobile Apps Challenge*, an idea generation/app development contest



Sculpture donated by Ms. Dora Wu



Painting by Dr Kan Kit Keung

- **Donations to the Library.** Our heartfelt gratitude to all who have donated material to the Library in the past year. Notable donations came from Ms. Zhai Weiguang (翟惠洸女士), Ms. Gao Jie (高潔女士), Prof. James Watt (屈志仁教授), Mr. Chen Zhengcheng (陳正誠先生) and Ms. Zhou Miaokun (周妙坤女士).

We are also grateful for the beautiful artwork that has been donated to enhance the Library. Dr Kan Kit Keung's (靳杰強) impressive calligraphy graces our Learning Garden, as does the bronze sculpture of a modern day terracotta warrior by Zhang Wanxin donated by Ms. Dora Wu (伍宗琳女士). The walls above the new atrium staircase in the University Library now display a magnificent painting from Dr Kan, and three photographic artworks by Ms. Kitty Chou donated Ms Wu. We also have to thank the University for its continued confidence in, and support for CUHK Library.



The University Library's iconic facade served as a backdrop to one of the highlights of the Golden Jubilee celebrations, the 'Magic Mall' event.

- Finally, the University Library's iconic facade served as a backdrop to one of the highlights of the Golden Jubilee celebrations, the 'Magic Mall' event. One image that stood out that night was a swift flying across the facade. The Library has redesigned its logo to incorporate that image and standardised our name to:



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CUHK Library in Figures

Holdings of CUHK Library (2013-14)

Category	Eastern Languages	Western Languages	Total
Books	1,089,666	1,189,107	2,278,773
Bound Periodicals	75,742	232,983	308,725
Current Printed Serials	3,155	6,206	9,361
Electronic Books	1,828,286	2,733,896	4,562,182
Electronic Journals	33,226	94,629	127,855
Electronic Databases	100	570	670

Library Users (2013-14)

Visits to the Libraries	2,604,356
Total Active Registered Library Users	59,332

Library Circulation/Usage (2013-14)

Database usage ¹	3,177,811
E-Book usage ¹	2,478,702
E-journal usage ¹	5,862,848
E -A/V usage ¹	8,095
Print Book and AV loans usage	927,480

¹ COUNTER compliant usage only. COUNTER is the international standard for counting online usage of electronic resources

JULAC Activity 2013-14

CUHK users registering for a JULAC card	1,795
JULAC users registered at CUHK Library	742
Loans to CUHK users from other JULAC libraries	42,941
CUHK Library loans supplied to other JULAC users	39,113

