# THE CHINESE UNIVERSITY OF HONG KONG LIBRARY LIBRARY USERS GROUP (LUG) MEETING

60<sup>th</sup> Meeting, Monday, 4 May 2023, 2:30 p.m. User Education Room, University Library

# Present:

## **Faculty Representatives:**

Arts Business Administration Education Engineering Law Science Social Science Prof. Jette HANSEN EDWARDS Prof. Xiting GONG Prof. Yun DAI Prof. Jie HUANG Mr. Arthur LEE Prof. Chi Ki Jacky NGO Dr. Kai Chung Wallace MOK

## **Student Representatives:**

Chung Chi College Student Union C.W. Chu College Student Union Morningside College Student Union S.H. Ho College Student Union Shaw College Student Union Wu Yee Sun College Student Union Mr. Chak Fung TANG Ms. Ziqi LIANG Mr. Muhammad Ishmam-UI HAQUE Mr. Chun Hei LEUNG Mr. Chak Hei Bosco CHIK Ms. Yu Hang LO

#### Library Representatives:

Mr. Benjamin MEUNIER, University Librarian (Chairperson) Mr. John BAHRIJ, Associate University Librarian Ms. Patti CHEUNG, Associate University Librarian Ms. Lai Fong LI, Associate University Librarian Dr. Wendy Hoi Yan WONG, Research Data Librarian (Secretary)

## **Apologies:**

# **Faculty Representatives:**

Medicine

Prof. Wai Tsz CHANG

#### **Student Representatives:**

Lee Woo Sing College Student Union New Asia College Student Union Postgraduate Student Association United College Student Union University Committee 2023–24 Mr. Cheuk Lam Calvin LUI Mr. Yeung Hoi Henry CHAU Mr. Geyang WANG Ms. Ka Ki CHENG Ms. Naomi Shan Ni LAW

|            |   | <u>ACTION</u> |
|------------|---|---------------|
| LUG/60/1   | Welcome to Members  |               |
|            | Mr. Meunier welcomed all the new faculty and student union representatives.   |               |
| LUG/60/2   | Welcome from New University Librarian   |               |
|            | Mr. Meunier welcomed all members and thanked members to their role in<br>the LUG. He stated that the LUG served to share the initiatives of the<br>Library and to hear feedback from members for improvement.   |               |
| LUG/60/3   | Confirmation of Minutes   |               |
|            | The minutes of the 59th meeting was confirmed without amendment.  |               |
| LUG/60/4   | Matters Arising   |               |
| LUG/60/4/1 | Booking Limit on Room Booking System  |               |
|            | Ms. Cheung reported that the difficulty in booking a group study room after cancelling while reaching the maximum booking limit was fixed. The student did not encounter the issue again. The case was closed.  |               |
| LUG/60/5   | Library Update  |               |
| LUG/60/5/1 | Opening Hours Update  |               |
|            | Mr. Bahrij reported the Library opening hours during the revision and examination periods and the summer 2023. The 24-hour study facilities opening during the term time remains open during the revision and examination periods (10 Apr–12 May 2023). In addition, 1/F to 4/F of University Library Extension opens 24/7 and Chung Chi College Library opens until 2am. He apologized for the closure of Learning Garden between 16 May–2 Jul due to renovation. During the summer break (2–31 Jul), Campus libraries, including Learning Garden, open 9am–7pm on weekdays, 9am–5pm on Saturdays, and close on Sundays. Learning Garden resumes opening 24/7 from 1 Aug. Term time Library opening hours resumes from 21 Aug. |               |
| LUG/60/5/2 | Library Survey–LibQual  |               |
|            | Mr. Bahrij reported the Library Survey 2023–LibQual was conducted between 20 Mar and 24 Apr 2023 after the previous survey in 2019. It was based on the LibQUAL+ with 45 questions covering effect of service, library as place, and information control. Survey participants could submit their CUHK email address for a chance to win prizes. 3979 library users participated in the survey. With the scale of 1 to 9, the ratings for average minimum, average desired, and average perceived (current standard) were higher than the previous survey. A thousand written comments were received on various areas of services and facilities. Mr. Meunier opined that it is helpful for the                                  |               |

|            | Library to see the comments in the survey. The Library will consolidate the comments and actions which have been taken. The details will be shared in the next meeting and displayed on the library website.   | Mr.<br>Bahrij |
|------------|--|---------------|
| LUG/60/6   | Library Collections  |               |
| LUG/60/6/1 | Book Fund Expenditure to date<br>Ms. Cheung reported the balance of the book fund as of 2 May 2023 was<br>around HK\$22 million and she thanked the faculty for recommendations.<br>University fund pooling will start in mid-May 2023.  |               |
| LUG/60/6/2 | Significant Acquisitions<br>Ms. Cheung tabled the details of significant print, audio, and electronic<br>acquisitions.   |               |
| LUG/60/6/3 | Update on Digital Initiatives<br>Ms. Li reported two newly launched digital collections: "Hong Kong<br>Collection" and "Audio Archives: Lectures on Chinese Classics from the Hok<br>Hoi Library and others." She also highlighted the Day of Digital Humanities<br>held on 24 Apr, co-organized with Research Institute for the Humanities<br>(RIH), with Dr. Donald Sturgeon, creator and administrator of Chinese Text<br>Project, as the keynote speaker.  |               |
| LUG/60/7   | Services   |               |
| LUG/60/7/1 | Research Data Management<br>Ms. Li reported on the use of the Data Management Plan (DMP) service on<br>DMPTool that 12 DMPs have been created by CUHK members so far. 49<br>datasets and 49 personal and project folders have been published in the CUHK<br>Research Data Repository. One unpublished dataset is for peer review. 18<br>workshops and seminars were held in 2022/23 with 524 participants. As of 4<br>May, 742 students completed the online self-learning RDM module "Basics<br>of Research Data Management." She also introduced the events Love Data<br>Week, Data Analytics Practice Opportunity 2022/23, and Data Hack. |               |
| LUG/60/7/2 | Research SupportMs. Li reported that new OA publisher agreements in 2023 include American<br>Chemical Society Publication (ACS), Hindawi, Institute of Electrical and<br>Electronics Engineers (IEEE), IOPscience and Wiley. There are a total of 12<br>publisher agreements with 147 OA articles being published. More OA<br>publishing agreements are under arrangement.She also reported that a Steering Committee was set up in early 2022 to review<br>the Research Portal and explore opportunities to re-develop the system.<br>Faculty Consultation Forums were held. Tender was issued in Jan 2023 and                              |               |

|            | closed in Feb, with the award expected in May. Evaluation team includes<br>Library, UPO, ORKTS, ITSC, HRO, FNO, and faculty representatives.<br>Service implementation is tentatively in 2024.   |  |
|------------|--|--|
| LUG/60/7/3 | Website Revamp   |  |
|            | Ms. Cheung reported that the revamped Library website passed the requirements of web accessibility recognition scheme 2023/23 and successfully attained the Triple-Gold Award for the third consecutive year.  |  |
| LUG/60/8   | Space and Renovation   |  |
| LUG/60/8/1 | Summer Building Works Projects   |  |
|            | Mr. Bahrij reported on the summer works in the CUHK Library. They include<br>the installation of barrier-free automatic door at the main entrance of<br>University Library (UL); the refresh of internal and external wall paint of UL,<br>University Library Extension, Tin Ka Ping Building, Law Library, New Asia<br>Library (NAL), and United College Library (UCL); the facilities upgrade at<br>the Learning Garden, MakerSpace, and Research Consultation Room; the<br>refurbishment of NAL, UCL, and the outdoor reading area at Chung Chi<br>College Library; and the reshuffling of the collections in NAL to maximize<br>shelving space. He explained that summer is taken for renovation as this is<br>the low use period in the library. He apologized the renovation may extend to<br>the next term. |  |
|            | Ms. Li reported the CUHK History Gallery Renovation Project. She reported the tentative schedule in 2023 with soft opening expected in Aug–Sep 2023. She also introduced the different zones in the renovated Gallery.   |  |
| LUG/60/9   | <u>A.O.B.</u>  |  |
|            | There was no other business.   |  |
|            | The meeting was adjourned at 3:15p.m.  |  |